



Care & Use

Congratulations on the purchase of your Q Premium Natural Quartz™ countertop.

Q is a beautiful, durable and resilient countertop surface that will provide you with many years of trouble free performance. Maintaining your Q quartz is simple and easy.

- For every day cleaning use a soft sponge or dishcloth with warm water.
- For stubborn or greasy clean-ups use a gentle liquid cleaner like Mr. Clean, 409, Simple Green, Fantastic etc. or ordinary dish washing detergent e.g. Palmolive with warm water and a "White Scotch Brite"
- Never use red or green Scotch Brites on Q as they contain aluminum oxide (the same abrasive in sand paper) and may dull Q's finish.
- Do not use abrasive cleaning agents such as regular Comet and Ajax. If needed, Bon Ami and Bar keepers friend are both approved non abrasive cleaning powders that will clean without effecting Q's finish.
- Though most common household cleaners have no effect of Q, never allow your Q™ countertop to come in contact with drain cleaners, paint strippers or products containing Hydrofluoric acid, Methylene chloride, Trichloroethylene or any product with a very high or very low PH. These types of chemicals may etch or discolor the surface of Q.
- There is no need to seal your Q countertop. Sealers cannot penetrate Q™ and remain on the surface. Eventually the sealer will start to wear off unevenly in high use areas causing the polish to appear inconsistent.
- Q™ is scorch resistant and under normal conditions is not affected. Always use a trivet or hot pad between Q and any heat generating device including but not limited to crock pots, deep fryers, hot pots and pans or electric skillets. Sudden or rapid change of temperature or sustained heating, especially near edges and cut outs, may create enough thermal expansion energy to cause your countertop to crack. Damage caused by thermal expansion is not covered under the Q warranty.

Follow these simple care and use guidelines and your Q™ countertop will provide you with many years of trouble free use.

Contact Q Premium Natural Quartz surfaces for further information by calling 1-800-490-0060 or by visiting our website at www.QfromMSI.com